Alcatel-Lucent Enterprise H2H2P Desktop Phone Release Note

ALE SIP Devices

Website: https://www.aledevice.com

Email: support.alesip@al-enterprise.com

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Content

1. History

ID	Date	Contents
1	Sep, 2021	2.10.00.0000.1078 Delivered
2	Dec, 2021	2.10.00.0000.1082 Delivered

2. Introduction

Firmware downloading path: https://www.aledevice.com/site/download

H2H2P Desktop Phone firmware: ALE H2-H2P R100_2.10.00.0001082.z

Note1: No need to uncompress this file.

Note2: When you are upgrading the phone through web GUI by using Chrome browser, please must click "Send anyway" in time when upload firmware done.

The information you're about to submit is not secure

Because this form is being submitted using a connection that's not secure, your information will be visible to others.

Send anyway   Go back

3. Release Notes of Version 2.10.00.0000.1082

3.1 New Features

None

3.2 Optimization

1) No need to select language while the phone rebooting from out of box or factory resetting.
2) The core file could be saved and downloaded in case phone crashing.
3) New firmware could be running on the devices with both of old DDR and new DDR.
   Note: It is forbidden to download the old firmware on the device with new DDR.

3.3 Bug Fix

1) Sometime the phone with out of box will take too long time to get provision file via DHCP method.

2) The phone will crash in few specific scenarios, such as the phone had been pushed an incorrect firmware.

3) Sometime the phone will be in unregistered status after a long time no use.

4. Release Notes of Version 2.10.00.0000.1078

4.1 New Features

None

4.2 Optimization

1) RTP relay function

4.3 Bug Fix

1) No audio if the call established through OpenVPN.

2) The OpenVPN will be unavailable if "authentication" was not activated.